BBT / LEGAL INFORMATION

Terms of Service

English version | 21 October 2026

1. General provisions

1.1. These Terms of Service (the “Terms”) govern access to and use of the BBT informational website at https://baikalbusinesstravel.com/ (the “Website”).

1.2. The Website is owned and operated by Limited Liability Company “Baikal Business Travel” (in Russian: ООО «Байкал Бизнес Трэвел») (the “Company”). The Company’s details appear in Section 11.

1.3. The Website is provided to present travel destinations, itineraries and programmes and to make the Company’s contact details available. It does not offer user accounts, online booking or payment functionality.

1.4. Visitors must use the Website in accordance with these Terms and applicable law. Nothing in these Terms restricts mandatory consumer rights provided by applicable law.

2. Travel information and indicative prices

2.1. Descriptions of journeys, routes, durations, accommodation, transport, included services and other features are informational. They may change due to seasonality, availability and a customer’s individual requirements.

2.2. Prices shown on the Website are indicative only. The final scope of services, itinerary, price, dates and other material conditions are determined individually and confirmed in a proposal and/or a separate agreement.

2.3. Unless expressly and unambiguously stated otherwise, information on the Website does not constitute a public offer within the meaning of Article 437 of the Civil Code of the Russian Federation.

2.4. Photographs, maps and illustrations depict destinations and possible aspects of journeys. They do not guarantee the availability of a particular property, service or weather conditions on any specific date.

3. Enquiries and separate contracts

3.1. Visitors may contact the Company of their own initiative by email or through the WhatsApp and WeChat contact links provided on the Website.

3.2. Opening an external communication service, sending a message or requesting information does not, by itself, constitute a booking, a contract or an obligation to pay.

3.3. Any contract for travel or related services is entered into separately with LLC “Baikal Business Travel” on terms agreed between the parties, subject to applicable mandatory law.

3.4. Payment, cancellation, itinerary changes, refunds and contractual liabilities are governed by the relevant agreement and applicable law, not by these Website Terms.

4. Permitted use

4.1. Visitors may view the Website and use its materials for personal, non-commercial reference.

4.2. Visitors must not disrupt the Website, interfere with other visitors' access, circumvent security measures, gain unauthorised access or infringe the rights of the Company or third parties.

4.3. Automated bulk extraction, copying or commercial reuse of Website materials requires the rights holder's prior written permission, except where permitted by law.

5. Intellectual property

5.1. Text, photographs, illustrations, design elements, logos, marks, page layouts and other materials are protected by intellectual property laws insofar as the relevant rights belong to the Company or other rights holders.

5.2. Publication on the Website does not grant permission to reproduce, distribute, adapt or commercially exploit its materials, except as authorised by law or by the relevant rights holder.

5.3. Requests for permission to use materials may be sent to contact@baikalbusinesstravel.com.

6. External links

6.1. The Website may provide links to email applications, WhatsApp, WeChat and other external services.

6.2. When visitors follow an external link, they interact with the relevant provider. That provider's own terms and privacy documentation apply to its service.

6.3. The Company does not control the operation of external services and is not responsible for their independent acts or omissions to the extent permitted by applicable law.

7. Availability and accuracy

7.1. The Company takes reasonable steps to keep Website information current but does not guarantee uninterrupted availability, error-free operation or the absence of inaccuracies.

7.2. The Company may update Website content, temporarily restrict access to sections or perform maintenance without advance notice.

7.3. Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by law.

8. Personal information

8.1. The current Website has no personal-data submission forms, analytics or advertising trackers, or cookies. Based on its confirmed technical configuration, the Website does not record or retain visitors' IP addresses or access logs.

8.2. Information about Website operation and enquiries initiated through the published contact channels is set out in the Privacy Policy available on the Website.

8.3. If data-collection features or third-party services are introduced, the Company will review the relevant notices and, where required, the arrangements for informing visitors.

9. Changes to the Terms

9.1. The Company may amend these Terms to reflect changes in Website functionality or applicable legal requirements.

9.2. The current version will be published on the Website. Changes take effect when posted unless stated otherwise or required by mandatory law.

9.3. Amendments to these Terms do not alter separate agreements already concluded by the parties.

10. Governing law and enquiries

10.1. Matters concerning the use of the Website are governed by the laws of the Russian Federation to the extent permitted by mandatory provisions of applicable law.

10.2. This provision does not exclude mandatory rules of other jurisdictions that apply irrespective of a choice of law, nor does it restrict visitors' statutory rights.

10.3. Questions about the Website, its content or these Terms may be sent to contact@baikalbusinesstravel.com.

11. Company details

11.1. Legal name: Limited Liability Company "Baikal Business Travel" (Russian legal name: Общество с ограниченной ответственностью «Байкал Бизнес Трэвел»).

11.2. Russian taxpayer identification number (INN): 3812058458; primary state registration number (OGRN): 1163850080536.

11.3. Registered address: premises 707/2, 125 Karla Libknekhta Street, Irkutsk, 664047, Russian Federation.

11.4. Unified Federal Register of Tour Operators registration number: RTO 020985 (PTO 020985).

11.5. Contact email: contact@baikalbusinesstravel.com.